** Project Manager **

**Name**: Shanthan **Location**: Austin/TX

**Visa**: EAD **Number**: 302-417-0447

**Summary**

* Proven experience in leading large scale **business critical cloud migration projects** from on-premises data centers which includes design,
* planning, execution of migration as well as decommission of all application instances and servers in migration scope without disruption to business groups that resulted in performance increase by at least **300% (system response time reduced from 2-3 hrs. to about mins)**
* **Highly experienced in managing programs/projects ranging above 25 milli**on and coordinating workforce team of around 75 and above for product, supply chain, logistics and manufacturing Industry that resulted in improving application productivity.
* Demonstrated excellent skills in helping customers create business value and grow revenue while ensuring projects are implemented on time and within budget.
* Support reports in Business Intelligence, Design Studio, Crystal Reports, Lumira, OLAP, The universe, and Dash Boards. Resolved the SAP Security Authorizations issues, Work extensively in LDAP, GRC, Business Objects, Server management, and User Security administration.
* Proven outstanding skills in communication for example leveraged technical, business, and financial acumen to communicate effectively with multiple sites, executives, cross-functional teams, customers, and upper-level leadership parallelly.
* Demonstrated appreciable leadership while ensuring positive and healthy work environment along with high customer satisfaction.
* Partner with colleagues within Product teams and across both Digital and CCB to plan and manage a variety of tactical and strategic projects and change initiatives
* SAP Security, SAP GRC, Firefighers, Complimance Calibration, RAR.
* **Certified Project Management Professional (PMP) and PMI Agile Certified Practitioner (PMI-ACP)**
* Master of Business Administration (MBA) and MS in Management Information Systems graduate experienced in information technology.

**Core Competencies**

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| Program and Project Management | Requirement Analysis | Cross-Functional Supervision |
| Customer/ Stakeholders  Relationships | Go- No Go Reviews/ Decisions | Team Building, Mentoring and Coaching |
| Risk and Defect Management | Planning and Project Scheduling | Decision Making |
| Critical Thinking and Problem Solving | Waterfall and Agile Methodologies | Business and IT Planning |
| Communication/ Data Reporting | Testing/QA/Rollout and Support | **Financial Reporting/ SDLC** |

**Technical Skills**

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| --- | --- | --- |
| S/4 HANA | SQL/ Confluence | MS Office Suite/ MS Project/ MS Visio |
| SAP ERP – MM/ NZDT | QA Tools – UFT/ AZURE DevOps/ ALM | Service Now/ JIRA/ Coupa / Mule Soft |
| Solution Manager | AWS/ EC2/ Cloud Watch | Reporting Tools – MS Power BI/ SAP BW |

**Professional Experience**

**IT Program/Project Manager Dec’22 – Present**

**Client: Apple - Austin TX**

* **NZDT and LTVF**
* Program manage – Planning, development and management of LTVF (Landscape Transformation Validation Framework) and NZDT (Near Zero Downtime) POC roadmaps and conversion from ECC to S/4 HANA.
* Experience tracking program and project RAID (Risks, Actions, Issues and Decisions) by providing analysis, data driven reports and plan to mitigate identified risks with the success rate of 97%.
* Prepare project plans, workshop schedules, integration plan, cut over plans and managed scope of work.
* Core capabilities around business consulting, project management and delivery, understands business and digital strategy and can align delivery with the client's business objectives
* Identify, recommend, implement, and support innovative digital solutions for both internal and external customers.
* Worked closely with 10 to 15 technical, cross functional team members and external partners through project lifecycle, helping them achieve project deliverables with 100% success rate.
* Experience working on Jira to create project plans and data driven dashboard which was used to present to leadership.
* Experience working with confluence tool to manage project data in the controlled way, share required data with the project teams.
* Third party products and applications assessment working with global teams to make sure they are compatible with S/4 HANA.
* Worked on prerequisite projects to make sure the application is ready for S/4 HANA conversion.

### Development Environment Build

* Project Manage to work on the building the development system as a Greenfield project strategy which might be used for upcoming HANA migration project. 4 TB size, which includes planning, strategy, testing, cross functional global team management.

**IT Project Manager III March’18 – Dec’22**

**Client: JABIL - St, Petersburg, FL**

* **Accomplishments**:
  + **AWS/AZURE Cloud Data Migrations:** Program Manager for successful migration of 25+ instances of critical production and contingency servers. Facilitated, tracked, and completed migration and decommission of all the servers. Led the triage team to ensure prompt resolution of all issues and successful migration.
  + **S4 HANA Conversion**: Lead program manager for brownfield conversion of EHP7 which is one of the biggest DB’s (~96TB) in market to SAP S/4HANA spanning across 90+ Sites, 23+ countries, and 5 different partners including project team of more than 75 experts.
  + Led end to end cut-over plan management and testing plan - S4 HANA conversion and data migration to AWS cloud.
  + **Global Enterprise Implementations:** Project-manager for large-scale global roll outs of new software like MuleSoft and ServiceNow project portfolio management PPM which includes system enhancements and transition of programs to new platforms.
  + **SAP Upgrades**: Led global end to end rollouts of robust, scalable, and secure SAP ERP projects like EHP7, NFE, SAP NetWeaver process integration (SAP XI/PI), SNC, solution manager, SAP quality systems refresh, SAP BW, SAP GRC, SLT, eHANA, SNC – cloud migration, POC cloud bake-off AWS and Azure, controlled DR activity.
* Program managed multiple projects by supporting meetings, coordinating activities, communicating project status and key project metrics to project stakeholders and customers during all phases.
* Project planning and managed project tasks to the details of WBS (work breakdown structure) of complex program/project KPI’s to align business goals with technology solutions and to drive process improvements while ensuring competitive advantage and bottom-line gains within the project governance that includes experience managing ambiguity in projects.
* Experience in planning and manage programs/ projects with complex system design and multiple integrations between cross functional applications and teams that includes working extensively with middleware, distributed systems, APIs, webservices and downstream systems.
* Led end to end planning and managed programs/ projects for quality assurance strategy, test planning, issues and defects tracking, resolving problems, mitigating risks and escalations. Experience with test automation planning and strategy for very large set of test cases (>9000)– Microfocus ALM/ UFT, blazemeter, SOUPUI, Azure DevOps (ADO)
* Led budget administration and tracking for key projects, tracked OPEX & CAPEX spend against approved baselines, and handled budget related inquiries.
* Experience using SQL queries to extract data for reporting to senior leadership.
* Experience in leading and planning programs/ projects for stakeholder management, communication management and risk management
* Utilize CloudWatch to monitor resources such as EC2, CPU memory and EBS volumes.
* Developed and maintain budgets, plans, KPI’s, schedules, estimates, and reports for the project.
* Demonstrated leadership by motivating project team, leading by example, and driving project momentum and energy.
* Leveraged communication skills to address defects/issues and status globally across many teams and leadership.
* Managed and collaborated with cross functional departments on several releases of applications and software’s.
* Provided resource planning, deployment processes, supporting knowledge content, stakeholder communication/ analysis and end user training.
* Prepared and establish data gathering in support of internal/FDA and SOX audits which help align overall strategy and support resources.
* Followed change management and operations management guidelines to ensure high quality service to business and customers.
* Participated various RFPs/SOWs as part of vendor management and experience working with PO management (purchase orders).
* Coached and mentored project coordinators and interns.

**IT Project Manager II August’ 16 – March’18**

* Project manager for full software development life cycle (SDLC), implementation, upgradation, rollout, and support projects which include MM with enhancement packages, SRM 5.0, SRM 7.0,7.01,7.02.
* Experienced in tactical project deliverables like requirement gathering, fit-gap /scope change documentation, jump start activities, project team training, workshops with the business process owners, scope freeze, functional specifications, proto-typing, configuration, managing different testing cycles, documentation, and cross-functional co-ordination.

**Enterprise Solution Specialist II July’15 – August’16**

* MM Functional:
* Worked on business blueprint realization, testing (unit, integration, and user acceptance testing)
* Implemented all aspects of project life cycle from gathering business requirements to writing functional specs, configuring, training, and preparing end user’s manual, and supporting hyper care.
* Extensively worked on EDI IDOC - inbound, outbound, mapping, message type, segment extension, IDoc monitoring, posting
* Assisted senior program managers in projects, while leading implementations in the program.

**Enterprise Solution Specialist – Summer Associate May’15 – July’15**

* Gathered requirements from managers across the globe for dashboard development in Service Now.
* Suggested data mapping in the scope of continuous improvements for enhanced management reporting and evidencing which successfully helped the customers improve their operations.
* Assisted project managers in projects - agile (scrum)/ waterfall methodologies.
* Provided hands on technique tutorials with step-by-step SharePoint guides and training for users globally.

**Graduate Assistant, IBM Watson Data Analyst – Global Engagement August’13 – April’15**

* Assisted director of employer relations and global engagement in data mining and extraction, data analysis, monitoring, evaluation of student surveys, and preparing semester reports from the data received.
* Proposed creative strategies that improved productivity by 90% and saved time in operations for students.
* Interpreted data with IBM Watson tool using social media sentiment analysis to draw conclusions for managerial actions and strategy.

**Education:**

* Master of Science in Management Information Systems (M.S) Dec 15
* Bachelor’s in computer science, Hyderabad May 09

**Certifications**

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| * Project Management Professional (PMP) |
| * SAP Certified Associate – SAP Activate Project Management |
| * PMI Agile Certified Practitioner (PMI-ACP) |
| * Information Technology Infrastructure Library (ITIL) |
| * Prosci Change Management Practitioner Program |
| * Lean Six Sigma – Green Belt |
| * SAS/USF Certificate in Analytics and Business Intelligence |
| * Leading SAFe® Agile |

**ADDITIONAL EXPERIENCE – VOLUNTEER**

* Worked with Dr. Anol Bhattacharjee PHD, professor, ISDS, Muma college of business, University of South Florida in preparing a business plan for mobile check cashing venture under homeless helping homeless (HHH) a non- profit organization.
* Part of volunteer mentorship program via big brother big sister, been active since 2017.